

# Services Information

## Pro-Positive

Pet  
Behaviour  
& Training



### Behaviour consultation package - What's included?

## Behaviour Consultation

*Up to 2.5 hours*

This is held at your home or remotely (e.g. over zoom). During the behaviour consultation, I ask lots of questions regarding your dog, their history, background and behaviour. I then discuss the diagnosis of the behaviour, including what I think has caused the behaviour to develop. We then discuss strategies to help manage the behaviour, including any safety concerns.

## Behaviour Report

You will then be sent a tailored behaviour report both through the post and over email detailing all we discussed during the consultation. This includes the behaviour diagnosis, causes, safety risks, and strategies to manage the behaviour.

This will accompany any additional training materials and information in a supplementary pack.

A copy of the report will also be sent to your referring vet, along with any necessary communications to discuss medical aspects of the case.

## Follow-up Appointment

*1-hour*

This will either be held at your home, in a park, field, secure dog field or remotely. During the follow-up session, we discuss progress, any questions or concerns you may have, and we will discuss (and maybe practise) any necessary behaviour modification training.

---

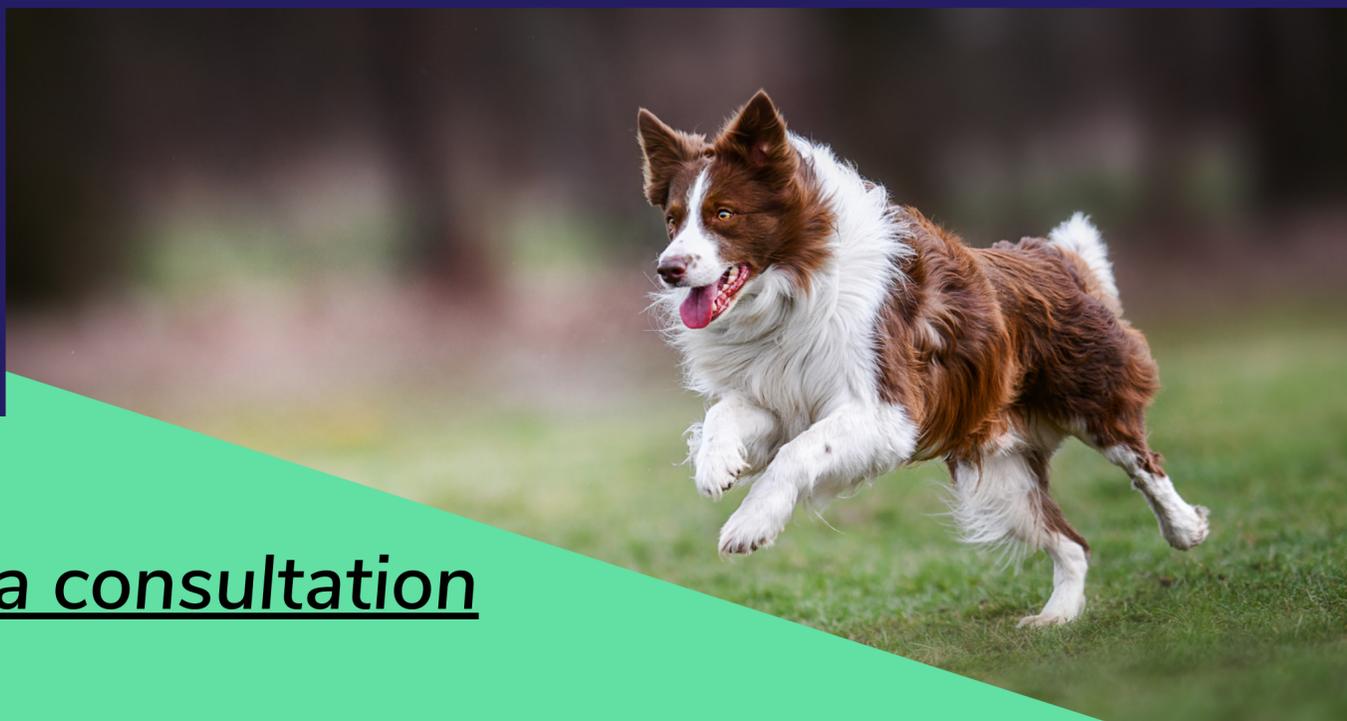
Additional follow-up appointments can be booked for an extra fee.

**You will also be provided with remote support in the form of email, phone calls or text for up to 3 months after the consultation.**

# Services Information

## Pro-Positive

Pet  
Behaviour  
& Training



## How to book a consultation

### Step 1: Get in touch

Give me a call, message or email if you would like to arrange a booking.

Email: [pro-positive@outlook.com](mailto:pro-positive@outlook.com)

Phone: 07554 233 926

**Not sure if a behaviour consultation is right for you? Give me a free non-obligatory call, email or message to discuss your questions and to see if a behaviour consultation is what you need.**

### Step 2: Choose a date and time

You will be sent a list of dates and times to choose for the behaviour consultation appointment.

### Step 3: Payment

Once a date has been chosen, either full payment or a 50% deposit is required for the booking to be secured.

Please note: The 50% deposit (or 50% of the full payment made) will not be refundable if you decide to cancel your booking within 5 calendar days of the arranged consultation date.

**DID YOU KNOW?** Your pet insurance company may be able to reimburse you the consultation fee

### Step 4: Veterinary Referral

I require a signed referral form from your vet before the consultation can take place. The referral form will be provided to you to give to your vet to sign, and must be returned as soon as possible. Your vet may first want to check your dog over for any signs of pain or medical issues that could be affecting the behaviour.

#### Why is this important?

Many behaviour problems are caused or affected by pain or medical issues. These issues may not be obvious, so it's important your vet rules this out before I provide a behaviour diagnosis and treatment plan.

### Step 5: Questionnaire

You will be required to complete and return a questionnaire regarding your dog at least a week before the consultation.

# Services Information

## Pro-Positive

Pet  
Behaviour  
& Training



## Why choose Pro-Positive Pet Behaviour & Training?



### Qualified

I am kept updated with methods backed up by science

I have a first class BSc (Hons) degree in Animal Behaviour & Welfare from Harper Adams University. This course has been validated by the Association for the Study of Animal Behaviour (ASAB) accreditation committee as delivering the academic elements necessary for an individual to achieve ASAB certification as a clinical animal behaviourist (CCAB). I also regularly seek continued professional development opportunities in the form of webinars, conferences, group discussions and reading.



### Experienced

I have learned from and practised with other professionals

I have been working with dogs for many years. My experience working with dogs includes:

- Working in boarding kennels.
- Work in a rescue centre for a year, including work with dogs with behaviour and training issues and implementing training plans.
- Assisting in dog training classes.
- Watching and leading dog consultations under the supervision of Certificated Clinical Animal Behaviourists (CCAB's).
- Providing behaviour consultations as an associate behaviourist for 'Second Nature Behaviour Ltd'.



### Trustable

I follow a strict code-of-conduct

Unfortunately, the dog behaviour and training industry is currently unregulated. This means that anyone can set themselves up as a dog behaviourist or trainer, no matter what their qualifications, experience or training methods include.

- I am a Candidate Member for the 'Fellowship of Animal Behaviour Clinicians', and am gaining the experience necessary to gain full accreditation as a Certificated Clinical Animal Behaviourist (CCAB).
- I only work on veterinary referral, to rule out pain or medical issues contributing to the behaviour before I provide advice.
- I use the most scientific up-to-date methods, involving reward based training. I do not advocate the use of punishment, and I value safety and welfare above all.

# Services information

**Pro-Positive**

Pet  
Behaviour  
& Training



## Pricing

**Behaviour Consultation Package  
(including a 1-hour follow-up  
session)**

**£190**

**Additional 1-hour follow-up  
session\***

**£40**

*\*Additional follow-up sessions can only be booked after the behaviour consultation package.*

**If you have pet insurance, they may be able to reimburse you the fee. Check your policy to find out.**

# Services information

**Pro-Positive**

Pet  
Behaviour  
& Training



## Important Information

### **Polite note:**

- My service fee only covers a certain mile radius. For more information, please click here: <https://www.pro-positivepetbehaviour.com/contact-3>. If you live over this mile-radius, get in touch for a quote.
- As I have limited dates and times available for consultations, I operate a first come, first served basis with bookings. Therefore, if you are interested in a specific date for the consultation, then this will be reserved for 3 working days until payment is received. If the payment is not received, then the consultation date and time may be offered to someone else.

**If you book a consultation with me,  
it's taken that you agree to the  
terms and conditions.**

My terms are provided in a separate document. This should have been provided to you over email, or can be made available on request or found on my website: [www.pro-positivepetbehaviour.com](http://www.pro-positivepetbehaviour.com)

If you have pet insurance, they may be able to reimburse you the fee. Check your policy to find out.

**07554 233 926**

**[pro-positive@outlook.com](mailto:pro-positive@outlook.com)**

